



PATENT APPLICATION NO. 09/901,078  
ATTORNEY DOCKET NO.: 47004.000089  
Reply to 12/23/03 Office Action

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application Of:

Rebecca L. SIEGEL *et al.*

Application Number: 09/901,078

Filed: July 10, 2001

For: SYSTEM AND METHOD FOR SUPERVISING ACCOUNT MANAGEMENT OPERATIONS

) Group Art Unit: 3624

) Examiner: Sally Shih

) Confirmation No.: 7083

**RESPONSIVE AMENDMENT AND REQUEST FOR RECONSIDERATION**  
**UNDER 37 C.F.R. § 1.111**

**MAIL STOP NON-FEE AMENDMENT**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed on December 23, 2003, in the above-referenced patent application, Applicants submit the following amendments and remarks.

- **Amendments to the Specification begin on page 2.**
- **Amendments to the Claims begin on page 3.**
- **Remarks/Arguments begin on page 8.**

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MAR - 2 2004  
**GROUP 3600**